

SHAREHOLDER INFORMATION

GKN website and share price information

Information on GKN, including this annual report, the latest interim report and the GKN plc share price updated every 20 minutes, is available on GKN's website at www.gknplc.com. The latest share price is also available on the Financial Times Cityline Service: telephone 0906 843 2696. Calls are charged at 60p per minute.

Shareholding enquiries and information

Administrative enquiries relating to shareholdings should be addressed to GKN's Registrar, Lloyds TSB Registrars (see page 95 for contact details). Correspondence should refer to GKN plc and include the shareholder's full name, address and, if available, 8-digit reference number which can be found on GKN plc share certificates.

By visiting Lloyds TSB Registrars' website at www.shareview.co.uk, shareholders can view information on their shareholdings and recent dividends, obtain guidance on transferring shares and receiving shareholder documents electronically (see below), update their personal details (including changing address details) and set up a new dividend mandate or change their existing mandate.

Electronic receipt of documents

Shareholders can elect via the GKN or shareview websites (see page 95) to receive certain shareholder documents (including annual and interim reports and notices of shareholder meetings) electronically rather than by post. If shareholders elect for the electronic option, they will receive a notification by e-mail each time a document is published advising them that it is available for viewing on GKN's website. The e-mail will contain a link to the relevant page on the website, providing shareholders with easy access to the document which can then be read or printed. By electing for this electronic option, shareholders will receive documents more speedily, avoid the possibility of delays in the postal system, save postage costs and help conserve natural resources. When registering for this service, shareholders will need to provide their 8-digit reference number which can be found on GKN plc share certificates.

Financial calendar

Preliminary announcement of results for 2003	1 March 2004
Ordinary Shares quoted ex-dividend	28 April 2004
2003 final dividend record date	30 April 2004
Final date for receipt of DRIP mandate forms (see below)	6 May 2004
Annual General Meeting	20 May 2004
2003 final dividend on Ordinary Shares payable	21 May 2004
DRIP share certificates and share purchase statements despatched	3 June 2004
CREST participant accounts credited with DRIP shares	4 June 2004
Announcement of half-year results for 2004	August 2004
2004 interim dividend on Ordinary Shares payable	September 2004

Annual General Meeting

The Annual General Meeting on Thursday 20 May 2004 will be held at the Institution of Electrical Engineers, Savoy Place, London WC2, commencing at 11.30 a.m. The Notice of Meeting, together with an explanation of the resolutions to be considered at the meeting, is contained in the AGM circular enclosed with this annual report.

Dividend reinvestment plan

Under the dividend reinvestment plan (DRIP), shareholders can mandate to reinvest cash dividends paid on their Ordinary Shares in further GKN plc Ordinary Shares. Shareholders who would like to receive details of the DRIP should contact the Share Dividend Team at Lloyds TSB Registrars or visit the shareview website (see page 95). New DRIP mandates and any withdrawals of existing mandates must be received by Lloyds TSB Registrars by 6 May 2004 to be valid for the 2003 final dividend. Other key dates are given in the financial calendar above.

GKN single company ISA

Lloyds TSB Registrars operate a Single Company ISA in which GKN plc Ordinary Shares can be held in a tax efficient manner. Full details and an application form can be obtained by calling Lloyds TSB Registrars' ISA helpline on 0870 24 24 244 or by

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visiting the shareview website (see page 95). Investors should note that the value of any tax benefit will vary according to individual circumstances and the tax rules relating to ISAs may change in the future. If you are in any doubt you should seek professional advice.

Taxation

Market values of GKN plc Ordinary Shares, 'B' Shares (issued and redeemed under the return of capital in 2000) and Brambles Industries plc Ordinary Shares (issued in connection with the demerger of GKN's Industrial Services businesses in 2001) for Capital Gains Tax (CGT) purposes are as follows:

First day of trading market values^(a)

	GKN Ordinary Shares	'B' Shares	Brambles Ordinary Shares
30 May 2000 ^(b)	914.5p (98.736774%)	11.7p (1.263226%)	–
7 August 2001 ^(c)	282.5p (43.943224%)	–	360.375p (56.056776%)

1965/1982 market values

	GKN Ordinary Shares unadjusted for 'B' Shares or demerger ^(d)	GKN Ordinary Shares adjusted for 'B' Shares but not demerger ^(e)	GKN Ordinary Shares adjusted for 'B' Shares and demerger ^(e)	'B' Shares ^(e)	Brambles Ordinary Shares ^(e)
6 April 1965	116.175p	114.707p	50.406p	1.468p	64.301p
31 March 1982	104.870p	103.545p	45.501p	1.325p	58.044p

GKN American Depositary Receipts

GKN has a sponsored Level 1 American Depositary Receipt (ADR) programme for which The Bank of New York acts as Depositary. Each ADR represents one GKN plc Ordinary Share. The ADRs trade in the US over-the-counter (OTC) market under the symbol GKNLY. When dividends are paid to shareholders, the Depositary converts such dividends into US dollars, net of fees and expenses, and distributes the net amount to ADR holders. For enquiries, The Bank of New York can be contacted on +1-800-345-1612 or +1-888-BNY-ADRS (toll-free for US residents only), via their website at www.adrbny.com or by e-mail enquiry to shareowners@bankofny.com.

(a) The stated market values are used to allocate the base cost of GKN Ordinary Shares, on the basis of the relative percentages specified, between GKN Ordinary Shares and 'B' Shares and between GKN Ordinary Shares and Brambles Ordinary Shares in calculating any CGT liability under the 'B' Share return of capital and the Industrial Services businesses demerger arrangements. Worked examples and guides to the general tax position of United Kingdom shareholders under these arrangements are given in the circulars dated 20 April 2000 and 22 June 2001 respectively, copies of which are available on request from GKN's Corporate Centre (see page 95).

(b) Being the first day of trading of the 'B' Shares.

(c) Being the first day of trading of the Brambles Ordinary Shares. From this date, the market price of GKN Ordinary Shares reduced to reflect the value of the businesses demerged into the Brambles Group.

(d) Adjusted for subsequent rights and capitalisation issues (prior to the issue of 'B' Shares on 30 May 2000) and the two for one GKN Ordinary Share split in May 1998.

(e) If the GKN Ordinary Shares in respect of which the 'B' Shares/Brambles Ordinary Shares were issued were held by you on 6 April 1965 or 31 March

Unsolicited mail

GKN is obliged by law to make its share register publicly available and as a consequence some shareholders may have received unsolicited mail. If you wish to limit the amount of such mail you should contact the Mailing Preference Service whose address is DMA House, 70 Margaret Street, London W1W 8SS. Alternatively they may be contacted by telephone on 020 7291 3310, via their website at www.mpsonline.org.uk or by e-mail enquiry to mps@dma.org.uk.

Shareholder analysis

Holdings of Ordinary Shares at 31 December 2003:

	Shareholders		Shares	
	Number	%	Number (million)	%
Holdings				
1–500	11,312	31.4	2.7	0.4
501–1,000	7,618	21.1	5.8	0.8
1,001–5,000	14,144	39.3	31.8	4.3
5,001–50,000	2,330	6.5	26.5	3.6
50,001–100,000	160	0.4	11.5	1.6
100,001–500,000	276	0.8	70.2	9.5
500,001–1,000,000	79	0.2	57.6	7.8
above 1,000,000	114	0.3	528.0	72.0
	36,033	100	734.1	100
Shareholder type				
Individuals	27,245	75.6	40.9	5.6
Institutions	5,602	15.6	678.0	92.3
Other corporates	3,186	8.8	15.2	2.1
	36,033	100	734.1	100

1982, you will be deemed to have also held the 'B' Shares/Brambles Ordinary Shares on such date. In such cases, the 1965/1982 market values (adjusted as described in note (d)) are apportioned between GKN Ordinary Shares and 'B' Shares and, if you also received Brambles Ordinary Shares, between GKN Ordinary Shares and Brambles Ordinary Shares using the relative percentages specified above in respect of the first day of trading market values. The apportioned market values are shown in the table.